

**COMPLAINTS REGARDING CONTENT POSTED ON WWW.CONNECME2.COM,
OUR SEEKER'S APP, OR PROVIDER PORTAL**

ConneCMe2 respects the intellectual property rights of its community members as well as others, and desires to offer a platform which contains no content that violates those rights. Our Community Guidelines require that information or content or opportunities posted or shared by the CM2 Community members be accurate, lawful and not in violation of the rights of third parties. To promote these objectives, ConneCMe2 provides a process for submission of complaints concerning content posted by our CM2 Community members. Our policy and procedures are described and/or referenced in the sections that follow.

Please note that whether or not we disable access to or remove content, ConneCMe2 may make a good faith attempt to forward the written notification, including the complainant's contact information, to the CM2 Community member who posted the content and/or take other reasonable steps to notify the CM2 Community member that ConneCMe2 has received notice of an alleged violation of intellectual property rights or other content violation. It is also our policy, in appropriate circumstances and in our discretion, to disable and/or terminate the accounts of Seekers or Providers, as the case may be, who infringe or repeatedly infringe the rights of others or otherwise post unlawful content that goes against our Community Standards or applicable law.

Please note that any notice or counter-notice you submit must be truthful and must be submitted under penalty of perjury. A false notice or counter-notice may give rise to personal liability. You may therefore want to seek the advice of legal counsel before submitting a notice or a counter-notice.

Whom you can file a claim regarding a copyright infringement to?

All claims alleging copyright infringement for material that you believe to be residing on our website, Seeker's App, or desktop Provider Portal, should be promptly sent in the form of written notice to our Copyright Agent:

Copyright Agent for Copyright claim notices:-

Name: Diana Ekladius

Address: 22 Uxbridge Rd, London W5 2RJ

Email: diana@cm2.co.uk

Note:- You may not send other notices or communications to our copyright agent, who is appointed solely for the purpose of receiving notices of claims alleging copyright infringement.

How can you file a claim regarding a copyright infringement?

Valid claim must be a written communication that includes all of the following elements:

- Signature of copyright owner or person authorized to act on behalf of the owner;
- Identification of copyrighted work claimed to be infringed;
- Identification of the material claimed to be infringing or to be the subject of infringing activity and information reasonably sufficient to permit us to locate the material;
- Information reasonably sufficient to permit us to contact the complaining party (address, phone number and, if available, email address);
- A statement that the complaining party has a good faith belief that use of the material in the manner complained is not authorized by the copyright owner, its agent, or the law; and
- A statement that the information in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the owner of the exclusive right allegedly being infringed.

Please note, there are substantial penalties for false claims, and we can also disable your accounts. We reserve the right to accept or reject your claim, at our sole judgment and discretion.

How to file a counter-claim against copyright infringement claim?

If a notice of alleged copyright infringement has been wrongly filed against you, you may submit a counter-claim to our Copyright Agent. A valid counter-claim must be a written communication that includes all of the following elements:

- A physical or electronic signature;
- Identification of the material that has been removed or to which access has been disabled and the location at which the material appeared before it was removed or access to it was disabled;
- A statement under penalty of perjury that you have a good faith belief that the material was removed or disabled as a result of mistake or misidentification; and
- Your name, address, and telephone number

Upon receipt of a valid counter-claim, we may forward it to the original complainant who submitted the claim alleging copyright infringement. We reserve the right to accept or reject your counter-claim, at our sole judgment and discretion.